NATIONAL MEDICINAL PLANTS BOARD
Ministry of AYUSH , Government of India

CENTER FOR DEVELOPMENT OF
ADVANCED COMPUTING

USER MANUAL

www.e-charak.in

e-Channel for Herbs, Aromatic, Raw Material & Knowledge

NATIONAL MEDICINAL PLANTS BOARD
Ministry of AYUSH , Government of India

CENTER FOR DEVELOPMENT OF ADVANCED COMPUTING

TABLE OF CONTENTS

User manual of www.e-charak.in

NATIONAL MEDICINAL PLANTS BOARD
Ministry of AYUSH , Government of India

CDAC
CENTER FOR DEVELOPMENT OF ADVANCED COMPUTING

TABLE OF CONTENTS....Contd

User manual of www.e-charak.in

1.0   GENERAL INFORMATION

General Information section explains in general terms the e-CHARAK application overview and the sections of the user manual.

1.1   Application Overview

"e-CHARAK" - e-Channel for Herbs, Aromatic, Raw material And Knowledge is a platform to enable information exchange between various stakeholders involved in the medicinal plants sector.

e-Charak has been jointly developed by the National Medicinal Plants Board (NMPB), Ministry of AYUSH, Government of India and Centre for Development of Advanced Computing (C-DAC).

1.2   Organization of the Manual

The user manual consists of the following four sections
1. General Information
2. System Summary
3. Getting Started
4. Guest User – Privileges
5. Registered User – Privileges

General Information section explains in general terms the e-CHARAK application overview and the sections of the user manual.

System Summary section explains about the hardware and software requirements for accessing e-CHARAK application and user access levels.

Getting Started section explains how to access e-Charak application on your device.

Guest User – Privileges section provides a detailed description of the functionalities of the e-CHARAK application that can be accessed by a guest user.

Registered User – Privileges section provides a detailed description of the functionalities of the e-CHARAK application that can be accessed by a Registered user.

2.0 SYSTEM SUMMARY

System Summary section explains about the hardware and software requirements for accessing e-CHARAK application and user access levels.

2.1 Hardware and software requirement

e-CHARAK application can be accessed on desktop, tablets and mobiles.

The web version of e-Charak ie. www.e-charak.in can be accessed using any web browser e.g. Chrome, Mozilla Firefox, Internet Explorer, etc.

A e-CHARAK mobile app is also available for download and use on Android mobiles.

To access the e-CHARAK application, you require a connection to the Internet.

2.2 User Access Levels

e-CHARAK is a free to access and use application and can be accessed by all.

There are two types of user roles in the application.
    1. Guest user
    2. Registered user

Guest user is one who access and uses the e-CHARAK application without registering in the application.

Registered user is one who registers himself / herself in the e-CHARAK application by filling the registration form. Registered user can post items, receive alerts from prospective buyers / sellers, communicate with members, etc.

User manual of www.e-charak.in

3.0 GETTING STARTED

Getting Started section explains how to access e-Charak application on your device.

3.1 Accessing web version of e-Charak

To access the web version of e-Charak on your device, type the URL www.e-charak.in using your browser. The following web page (Home page) opens.

User manual of www.e-charak.in
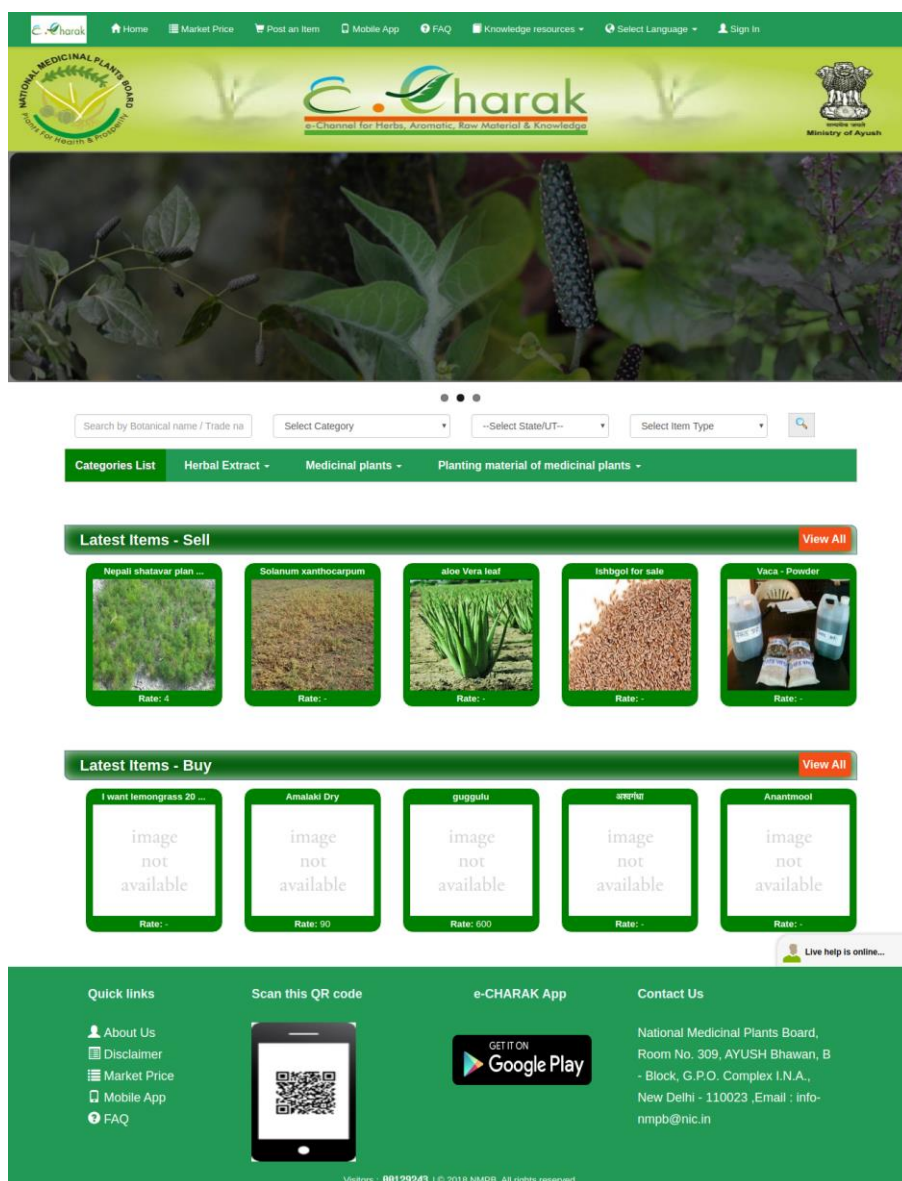
4.0 GUEST USERS - PRIVILEGES

A Guest user is one who access and uses the e-CHARAK application without registering in the application.

As a guest user, the following privileges can be availed in the e-CHARAK application.
- ➢ Select Language of preference
- ➢ View Latest Items Buy/Sell
- ➢ View List of Products
- ➢ Express interest / Enquire about an item posted
- ➢ Search Option
- ➢ Live Chat
- ➢ Access Knowledge Resources
- ➢ Access Market Price
- ➢ Access Mobile App download section
- ➢ Access other resources like website policies, FAQ section, etc

4.1 Select Language of preference
e-CHARAK application is available in the following seven languages.
1. Assamese
2. English
3. Hindi
4. Kannada
5. Marathi.
6. Tamil
7. Telugu

English is the default language of the application. When a user accesses the e-CHARAK application it opens in English.
- Using the "**Select Language**" option, the user can choose his / her language of preference.
- Click on **"Select language"** to see a drop down menu with the available languages. The languages are listed in the respective language script with the mouse over available in English.
- Select the language of your preference by clicking on the language. Based on the language selected, e-CHARAK application is displayed in the respective language.

User manual of www.e-charak.in

4.2   View Latest Items - Buy/Sell

Guest users can view **Latest items – Sell** and **Latest items – Buy** sections available in the Home page.
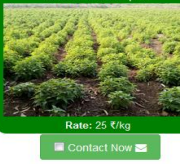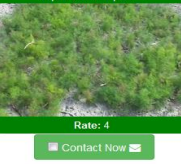
The latest five items are displayed under each of the sections. When a user clicks on "**View All**" tab it displays all items under the section selected in batches of 12 items.

A user can view the Rate of a product item which is displayed as **"Rate"** under each item. To get more information of a product item, user need to click on **"More Info"** of an item.

User manual of www.e-charak.in

Details of a Product Item

To get details of an item, click on an item – **"More Info"**. It provides details such as Item Title, Posted By, Item Type, State, Item Id, "Contact Now" link and Item description.

Clicking on **"Related items"** will display all similar items under the section.
Clicking on **"Back"** will take the user back to the list of items.

4.3 To express interest on an item posted

To contact the user who posted the item of your interest to enquire more details about the item or to express your interest on the item posted, you can use the **"Contact Now"** option.

Clicking on the option will open a form. Fill up the form and click "Submit" to send your message.

The user who posted the item will get your message on his registered e-mail id and as a SMS / app notification.

User manual of www.e-charak.in

4.4 View List of Products

The product items in e-CHARAK application are categorised under the following categories and sub - categories.

Name of the category	Name of the sub-categories
Herbal Extract	1. Raw herbal extract
	2. Semi processed herbal extract
	3. Herbal extract powder
	4. Herbal extract products
Medicinal Plants	1. Raw Medicinal Plants
	2. Semi processed medicinal plants
	3. Powder
	4. Plant Product (Gum, Resin, Oil, others)
Planting Material Of Medicinal Plants	1. Cuttings
	2. Seeds
	3. Tubers
	4. Bulbs
	5. Saplings

To view the list of items under a category-sub category, a user can choose the respective category and sub category.


Products List By Botanical Name	Products List By Trade Name
Aloe vera (1 item)	Kumari, Kanyasara
Andrographis paniculata (1 item)	Kalmegh, Neela vembu
Centella asiatica (1 item)	Brahmibooti, Mandukaparni
Cymbopogon flexuosus (2 items)	Lemon grass
Gymnema sylvestre (1 item)	Gudmar, Mesarngi
Hibiscus rosa sinensis (1 item)	Jashwanti, Japa
Moringa oleifera (1 item)	Sahenjana, Sigru
Phyllanthus emblica (1 item)	Amla, Amalaki
Stevia rebaudiana (1 item)	Meethi Patti
Terminalia arjuna (1 item)	Arjun, Arjuna

10

User manual of www.e-charak.in

4.5 Search Option

A user can search items posted in e-CHARAK application using the following options.

1. Typing the Botanical name or Trade name
2. Selecting a category
3. Selecting the State / UT
4. Selecting the Buy or Sell action.
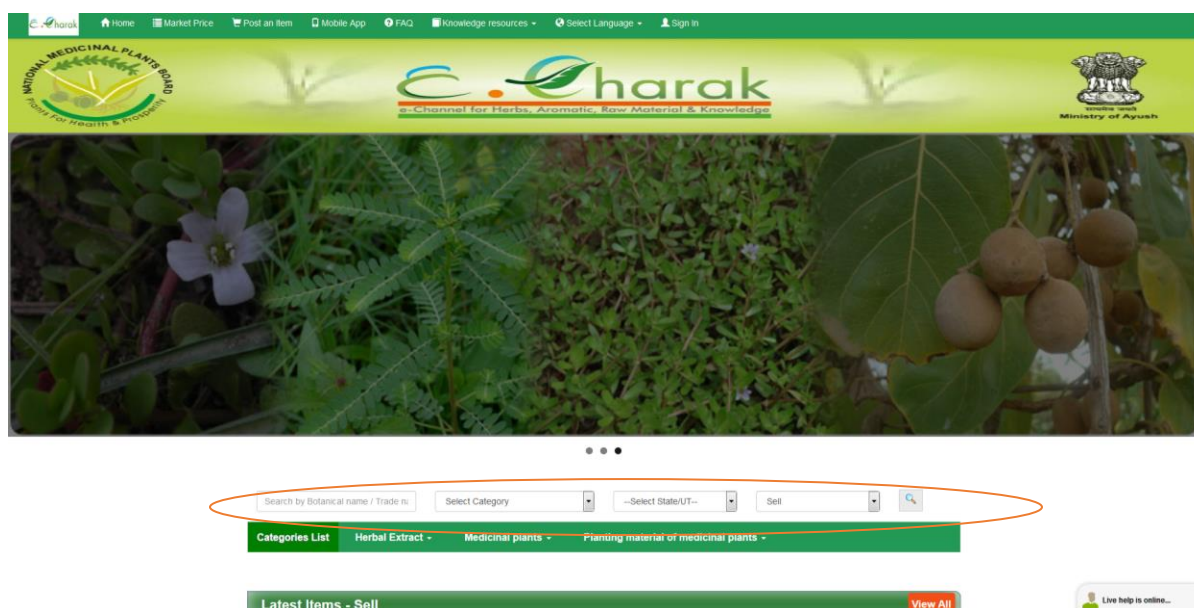
4.6 Live Chat

A Live Chat facility is made available in e-CHARAK to assist the users in case they face issues in utilising e-CHARAK such as registration / posting an item, etc. The facility can be used by clicking on the "**Live help**" option. The option indicates whether the live help is online or offline.

11

User manual of www.e-charak.in
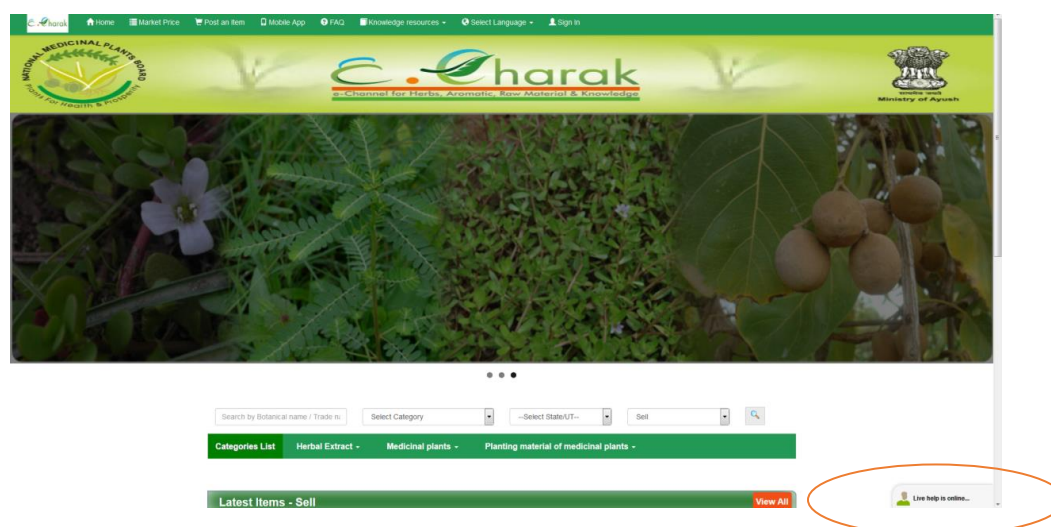
Clicking on the Live Help tab will open a box which allows a user to start the chat facility.

If live help is online, e-CHARAK facilitators will accept the chat and respond to the queries.

If live help is offline, an email of the query is sent to the facilitator for response.

4.7 Knowledge Resources

Knowledge Resources section of e-Charak application contains resources regarding medicinal plants, agro-techniques of medicinal plants, Schemes and directory of medicinal plants related stakeholders.

Clicking on each of the topic will provide details of the information available under the topic.
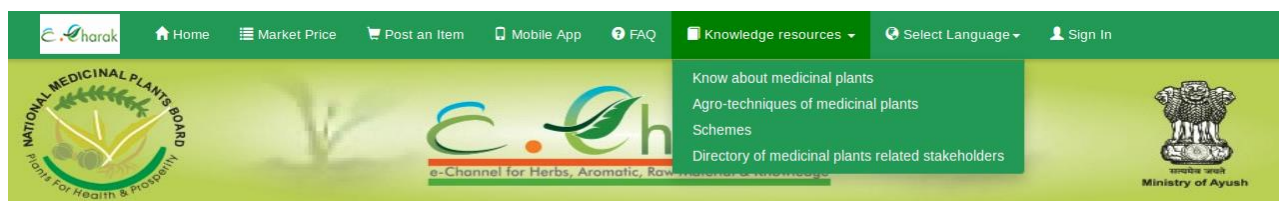
User manual of www.e-charak.in

4.8 Market Price

The market price section of e-CHARAK provides fortnightly market price of 100 commodities and 25 markets.

The Market Price can be viewed pictorially in the following four ways

1. **Commodity wise** – Displays monthly wise price data of selected commodity, across various markets.
2. **Market wise** – Displays market wise price data of up to 5 commodities over period of **time.**
3. **Commodity - Market wise** - Displays commodity wise price data of up to 5 markets over a period of time.
4. **Price data** - Displays monthy wise price data of various commodities across various markets in tabular view.

🏠 Home | ☰ Market Price | 🛒 Post an Item | 📱 Mobile App | ❓ FAQ | 📖 Knowledge resources ▾ | 🌐 Select Language ▾ | 👤 Sign In

e . Charak
e-Channel for Herbs, Aromatic, Raw Material & Knowledge

Ministry of Ayush

Monthly Market Price

Commodity wise

Displays monthly wise price data of selected commodity, across various markets.

View Graph

Market wise

Displays market wise price data of up to 5 commodities over period of time.

View Graph

Commodity Market wise

Displays commodity wise price data of up to 5 markets over a period of time.

View Graph

Price wise

Displays monthy wise price data of various commodities across various markets in tabular view.

View Table
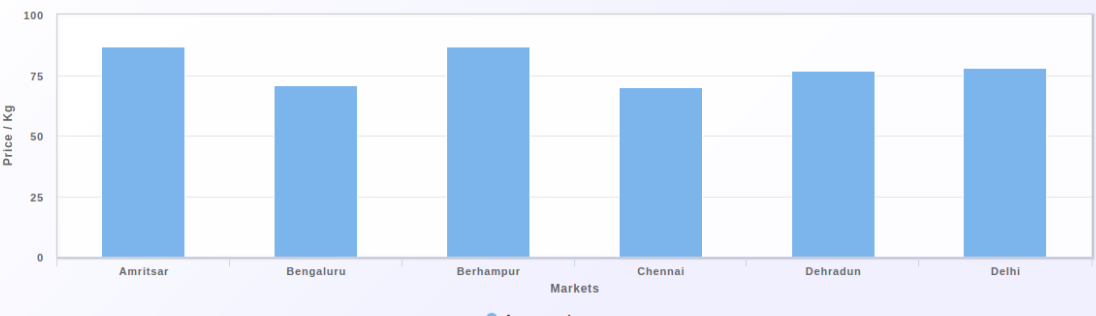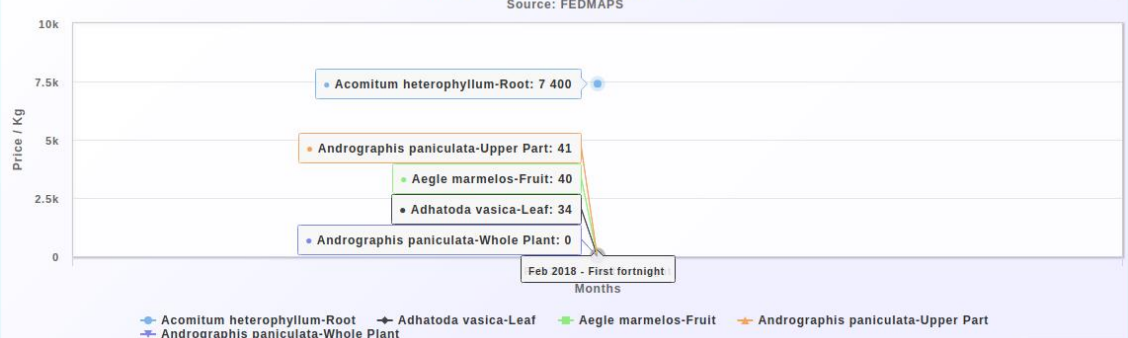
Live help is online...

Quick links

👤 About Us
📋 Disclaimer
☰ Market Price
📱 Mobile App
❓ FAQ

Scan this QR code

e-CHARAK App

GET IT ON
Google Play

Contact Us

National Medicinal Plants Board, Room No. 309, AYUSH Bhawan, B - Block, G.P.O. Complex I.N.A., New Delhi - 110023 ,Email : info-nmpb@nic.in

User manual of www.e-charak.in

4.8.1 Commodity wise

Displays monthly wise price data of selected commodity, across various markets.

User manual of www.e-charak.in

CENTER FOR DEVELOPMENT OF ADVANCED COMPUTING

4.8.2 Market wise

Displays market wise price data of up to 5 commodities over period of time.

15

4.8.3 Commodity - Market wise

Displays commodity wise price data of up to 5 markets over a period of time.

User manual of www.e-charak.in

4.8.4 Price wise

Displays monthy wise price data of various commodities across various markets in tabular view.

User manual of www.e-charak.in

4.9 Mobile App download section

There are several options to get the download link of e-Charak mobile app such as
- provide your mobile number in text box and an SMS of the mobile app link is sent to your mobile number
- Scan the given QR code using your mobile to download the e-CHARAK app
- Get the google play store. link of the e-CHARAK app

4.10 Access other resources like FAQs, Contact details, etc

FAQ section provides information help for e-Charak users e.g. how to register in e-Charak?, how do I post an item, how do show interest buy and sell item etc..

The contact information can also be accessed from the e-CHARAK application.

User manual of www.e-charak.in

5.0 REGISTERED USERS - PRIVILEGES

A Registered user is one who registers himself / herself in the e-CHARAK application by filling the registration form.

Besides having the privileges of the guest user, a Registered user has the following additional privileges. .
- ➢ Post an Item
- ➢ Message Centre
- ➢ My Setting (User Settings)
- ➢ Add response to Item
- ➢ Related Items and Buy/Sell leads

5.1 New User Registration

To access the Registered user privileges, a user need to register first.

To access the registration form click on **"Sign-in"** option. The following page appears.

For the new user registration form, "**Click here for the registration form"** is to be clicked to open the registration form.

User manual of www.e-charak.in

Registration form

Fill the required details.

Select "Complete Registration" to submit the registration information

Select "Reset" to erase all the fields previously entered.

On successful registration, a mail from the e-CHARAK team is sent to your email id that was mentioned by you in the registration form.

User manual of www.e-charak.in

5.2 Login

Users who have previously registered for the e-Charak Web Application can sign in using their credentials.

Enter **Login Id**., **Password** and **Captcha Code** to Sign-In. On successful sign-in, you will be redirected to the Home page as a logged-in user.

5.3 Forgot your password?

If a user forgets his or her password, he or she must select **"Forgot Your Password"** link. The following form opens. Fill the form and click to continue.
A Mail will be sent to your e-mail id with a link for resetting your password. The link will expires in 72 hours.

Use

5.4 Post an Item

Once logged in, a user is directed to the following page. It can also be accessed by clicking on the "Post an item" option. Post an Item section consist of Add Item, View Item, Modify Item and Expired Items.
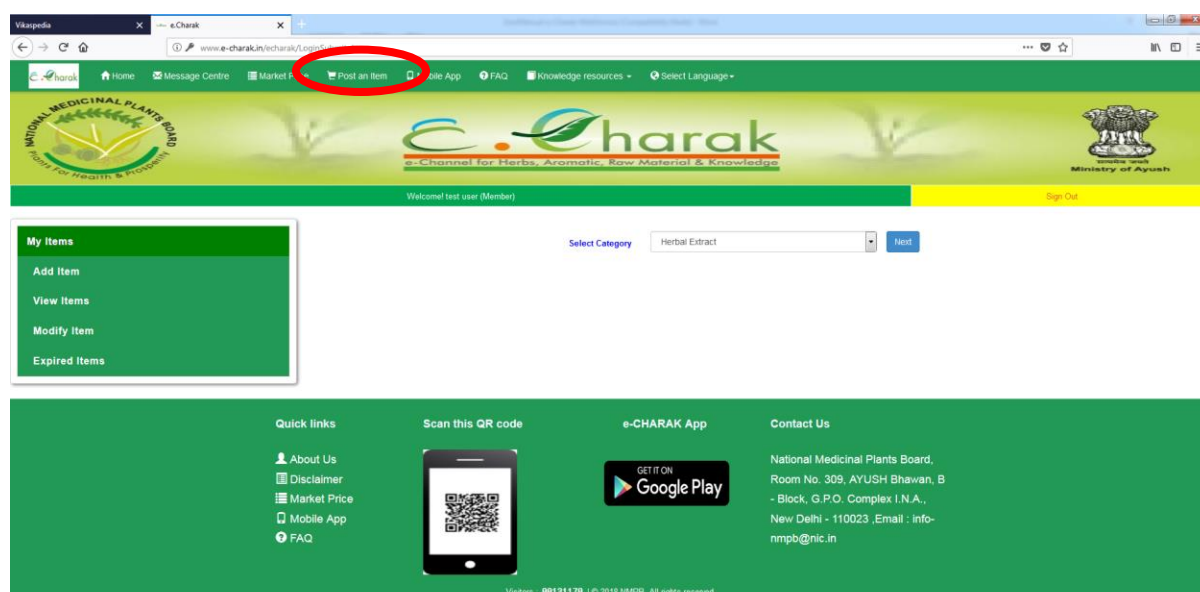
Add Items

Registered user can add item by clicking on **"Add Item"** tab available in Post an Item section.

To add an item, user has to choose the appropriate category, sub category, product name (using botanical name or trade name) and the type (Sell or Buy). Clicking on the **"next"** button will allow the user to fill the item specifications, upload an image of his / her product and submit. Product.

Successfully posted item is shown in the latest items on the Home page of e-Charak application. An email with the details of the posted item and the prospective Buy / Sell leads will also be sent to the registered e-mail id of the user.

View Items

Registered user can view items which he/she has posted for sell/buy.

User manual of www.e-charak.in

Modify Items

Registered user can modify items which he/she has posted using the Modify Item option.

S/he can Hide / Unhide an item posted or set an expiry date for the item posted.

Expired Items

All items that have expired, will be displayed in the Expired Items list. These items will not be available for public view.

5.5 To express interest on an item posted

To contact the user who posted the item of your interest to enquire more details about the item or to express your interest on the item posted, you can use the following options.

1. **Contact now** option
2. **Add Response** option.

Contact now option - Clicking on the option will open a form. Fill up the form and click "Submit" to send your message. The user who posted the item will get your message on his registered e-mail id and as a SMS / app notification.

Add response : S/He can add response to items by using the Add response option. The responses are displayed beneath the item and shown to the user who posted the item.

User manual of www.e-charak.in

5.6 Related Items and Buy/Sell leads

A Registered user also gets to see the Related items and Buy / Sell leads for every item posted in the e-CHARAK application.

Categories List	Herbal Extract ⌄	Medicinal plants ⌄	Planting material of medicinal plants ⌄

You are here >> Medicinal plants >> Plant Product (Gum, Resin, Oil, others) >> Asparagus racemosus

[Buy leads] [Related items] [Back]

Item Title:Nepali shatavar plants   Item Type: Sell

Posted By : *Ajit Pratap Singh*
Address : Village and post - Agras, fatehganj west, District - Bareilly
State : Uttar Pradesh
City/Village : Bareilly
Pin Code : 243501
Item Id : 542
Status : Available for Trade
For more information please Contact Now

View Original Size

Item Description

Quantity: *1000000*
Address of Cultivated Site: Khasara No/ Village / Tehsil / District: *Bareilly*

5.7 Message Center

Using the message center, the user can contact the e-CHARAK admin for any support / query. Message Center consist of Inbox and Send Message options.
- Inbox consist of messages received by the user from the e-CHARAK admin.
- Send message tab is used for sending message to Admin of e-CHARAK team.

Message Center
Inbox
Send Message
My Setting
Change Profile
Change Password

To* | InDG Admin <admin> ▼
Subject* |
Message* |

[Send] [Reset]

User manual of www.e-charak.in

5.8 My Settings

My setting consist of two tabs - Change Profile and Change Password.

Change Profile

When registered user wants to update / change his/her profile, the option can be used. On updation / change of profile, the user can click on Update profile.

Change Password

When registered user wants to change his/her password, the **Change Password** option can be used. User need to provide current password with new password and captcha code for updation of a password.

User n